

# Welcome to the Center!



Thank you for your interest in the National Tribal Child Welfare Center for Innovation and Advancement (the Center). We are honored to connect with you and to walk alongside your program in strengthening support for Native children, youth, and families.

This packet is designed to help you learn about who we are, what we offer, and what you can expect as we begin this partnership.

Our work is grounded in Indigenous Ways of Knowing, cultural respect, and Tribal sovereignty. Every service we offer is co-created with programs to reflect their strengths, priorities, and community values.

## About the Center

The Center is a national resource and technical assistance hub funded by the [Children's Bureau](#). Our mission is to strengthen Tribal child welfare systems through culturally respectful support that uplifts the values, traditions, and resilience of Native communities—advancing safety, connection, and well-being for generations to come.

We offer services at no cost to eligible title IV-B Tribal child welfare programs. Our support is:

- **Culturally responsive** – grounded in community knowledge and Indigenous practices
- **Community-driven** – shaped by your program's strengths, goals, and vision
- **Relational** – built on trust, respect, and long-term partnership

In addition, we pride ourselves on offering timely, responsive services that meet the real needs of the communities we serve. We strive for excellence in every interaction—from high-quality online resources available on demand, to rapid responses to service requests, and everything in between.

## Who We Serve

We are honored to support Tribal child welfare programs across Indian Country.

Our resources - including webinars, trainings, and all of our resource libraries - are available to everyone; while peer-driven services and tailored technical assistance are available at no cost to eligible title IV-B Tribes and Alaska Native Villages.

# How We Support Tribal Programs

Our services are offered in three interconnected areas:

## Resources (Building Knowledge)

We share a growing collection of culturally relevant tools to strengthen Tribal child welfare programs, including:

- Webinars, podcast episodes, and guides
- Templates, checklists, and examples shared by other Tribal programs ("Tools from Tribes")
- Resource collections on topics like prevention, workforce, data, and more

These resources are available to all Tribal programs through our **Resource Library**. If you are looking for something specific, a dedicated [Resource Librarian](#) is here to help.

## Learning Opportunities (Learning Together)

Growth happens in community. Our **publicly accessible webinars, peer-driven communities of learning, and peer-to-peer exchanges** provide spaces where Tribal child welfare professionals come together to share experiences, reflect, and learn from one another.

Our learning opportunities are:

- Rooted in Indigenous Ways of Knowing
- Designed to foster storytelling, mutual support, and reciprocity
- Facilitated by subject matter experts, and shaped by participant input



## Tailored Technical Assistance (Individualized Program Support)

Our technical assistance is relationship-based and fully tailored to your program. Support begins with listening to your goals, challenges, and vision for your child welfare system. Together, we co-create a flexible workplan that honors your cultural foundation and community priorities.

Technical assistance may include:

- Strengthening data management systems
- Navigating federal requirements (title IV-B, IV-E, ICWA, CFSP/APSR)
- Developing culturally grounded prevention programs
- Supporting workforce well-being and retention
- Improving Tribal–state collaboration

Each Tribe is partnered with a **dedicated Tribal Liaison** who walks alongside the project team using a tribally driven approach that honors the community’s values, priorities, and sovereignty. A Teaming Agreement is co-developed to protect the Tribe’s information. Support includes developing a culturally grounded workplan shaped by the Tribe’s vision for strengthening families, safeguarding children, and sustaining community well-being through self-determined solutions.

The Liaison also assists in gathering and elevating information that tells the unique story of the Tribe’s project, centering Tribal voice and leadership every step of the way.

Projects typically range from 3 to 12 months in duration, vary in intensity, and may include onsite visits as part of our commitment to relationship-based, community-centered support.



## How to Request Services

1. **Submit Your Request** – Complete our [online form](#), email [info@ntcwcia.org](mailto:info@ntcwcia.org), or call **1-855-780-4047** to start the conversation.
2. **Participate in an Initial Meeting** – Within two business days, our Service Integration Manager will reach out to schedule a virtual meeting. This conversation is an opportunity to share your program’s story, needs, and goals. Invite your Tribal and program leaders as well as any other staff who will be involved in the work.
3. **Begin the Partnership** – After our initial meeting, we’ll determine what services may best meet your needs, send you an **individualized resource packet**, and introduce you to Center staff and consultants that will support you.

If we are unable to connect after three attempts, we will close the request, but you are always welcome to reach out when you’re ready.



## Our Commitment to You

WE HONOR THAT EVERY TRIBAL CHILD WELFARE PROGRAM CARRIES ITS OWN STRENGTHS, HISTORY, AND VISION. OUR ROLE IS TO SUPPORT—NOT TO PRESCRIBE—YOUR COMMUNITY AND PROGRAM GOALS AS YOU STRENGTHEN SYSTEMS THAT CARE FOR AND PROTECT NATIVE CHILDREN AND FAMILIES.

WE LOOK FORWARD TO THIS JOURNEY TOGETHER.



## Connect with the Center

**Join Our Mailing List:** [Subscribe to the Center's mailing list](#) to stay up to date on new resources, upcoming events, and Tribal child welfare news.

**Submit a Request for Information or Services:** Complete our [form](#) to request information about the Center or services for your Tribal child welfare program.

**Contact Information:** For general inquiries or questions about services, email [info@ntwcwia.org](mailto:info@ntwcwia.org) or call 1-855-780-4047.